

February 15, 2018

Marlene H. Dortch Secretary Federal Communications Commission 445 12<sup>th</sup> Street, SW Suite TW-A325 Washington, D.C. 20554

Re: EB Docket No. 06-36

**Annual CPNI Certification Nex-Tech Wireless, LLC** 

Dear Ms. Dortch:

Pursuant to Section 64.2009(e) of FCC rules, 47 C.F.R. § 64.2009(e), submitted herewith on behalf of Nex-Tech Wireless, LLC is the carrier's annual CPNI certification with accompanying statement covering calendar year 2017.

Should any questions arise regarding this submission, please contact the undersigned.

Respectfully submitted,

Todd B. Lantor

Counsel to Nex-Tech Wireless, LLC

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Enclosure

## Nex-Tech Wireless, LLC 3001 New Way Hays, KS 67601

## Annual 47 C.F.R. § 64.2009(e) CPNI Certification

## EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2018 covering the prior calendar year 2017

Date filed: February 15, 2018

Name of company covered by this certification: Nex-Tech Wireless, LLC

Form 499 Filer ID: 825456

Name of signatory: Jon Lightle

Title of signatory: President & CEO

I, Jon Lightle, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Jon Lightle Jon Lightle President & CEO

## Nex-Tech Wireless, LLC 3001 New Way Hays, KS 67601

Re: Docket # 06-36

Statement of CPNI Operating Procedures

Date: February 15, 2018

Nex-Tech Wireless, LLC ("NTW") has implemented procedures regarding its customers' Customer Proprietary Network Information ("CPNI") that comply with Section 222 of the Communications Act of 1934, as amended (47 U.S.C. § 222) and 47 CFR §§ 64.2001-64.2009. Any and all use of Nex-Tech Wireless, LLC customers' CPNI complies with the Commission's rules in 47 C.F.R. §§ 64.2001-64.2011.

NTW employees, including marketing and sales personnel and customer service representatives, have been educated about CPNI, federal regulations regulating the use and disclosure of CPNI and NTW's statutory responsibility to its customers. Specifically, NTW does not sell, rent or otherwise disclose customers' CPNI to other entities, and it does not currently use, or allow its affiliates to use, any customer CPNI in marketing activities. Furthermore, NTW has implemented appropriate safeguards for the disclosure of CPNI, including instituting procedures to (1) authenticate customers prior to disclosure of CPNI based on customer-initiated telephone contact, online account access, or an in-store visit (e.g., use of verbal or online passwords without the use of readily available biographical or account information, or requiring a valid photo ID matching the customer's account information); and (2) providing notification to customers of account changes. NTW has also established procedures to notify law enforcement in the event of a breach of its customers' CPNI. A violation of NTW's operating procedures will result in disciplinary action. For a first violation, an employee will be given a warning and the violation will be noted on the employee's record. An employee will be subject to termination of employment for a second violation.

Please direct all inquires regarding this submission to the following:

Cindy King Compliance Manager Nex-Tech Wireless, LLC 3001 New Way Hays, KS 67601 Tel: 785-621-3600